

[241] Startup error: Unable to initialize error reporting system (reason: Access is denied)

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In SQL Server 2000, while updating SQL agent account to run under Domain account, recieved following error, (SQL services started successfully but agent gave error),

2011-12-xx 19:17:15 – ! [241] Startup error: Unable to initialize error reporting system (reason: Access is denied)
2011-12-xx 19:17:15 – ? [098] SQLServerAgent terminated (normally)

On search found following useful article [link](#) which helped in fixing the issue, I followed following steps to resolve it,

As per article, this issue occurs when your domain account is part of '**Guests group**' under '**local users and groups**', so

1. I went to '**local users and groups**' by going to **Start > Run > type 'lusrmgr.msc'**
2. '**local users and groups**' MMC console will open up
3. Go to '**Groups**' > select '**Guests**' and double click
4. In '**Members**', check if domain account is present or super group of domain account is present, in case '**Yes**', remove that account from '**Guests**'
5. Now start SQL Agent under domain account it should start (at least worked for me

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Weird!